


LENNAR® & CALATLANTIC
IMPORTANT HOMEOWNER CONTACTS

Metro District

For community issues, such as common area maintenance concerns or disputes with a neighbor, please contact Teleos Services, professional management for The Metro District.

Don Cullen, Community Manager
720-648-0277
Don@teleos-services.com

Customer Care

For *non-emergent* issues with your home, submitting a Customer Care ticket at Lennar.com/ContactUs is always your first step. Your Customer Care Rep is Andrea Neiswender and her hours are Monday-Friday, 8-4.

Andrea Neiswender
Customer Care / Warranty
720-629-9782
Andrea.Neiswender@Lennar.com

Emergencies

Emergency Customer Care Requests - The following are examples of Emergency situations:

1. A main line sewer blockage resulting in a total stoppage of all toilets and sink drains.
2. A water pipe leak, which requires the home water service to be shut off to avoid serious damage.
3. A total loss of electrical power due to circuit breaker overload, shutoff or complete failure.
4. A roof leak that permits a flow of water to enter the home and damage the home or its contents.
5. Loss of heating or air conditioning under extreme weather conditions.

Do not attempt to correct situations which may endanger your health and safety

**EMERGENCIES AFTER REGULAR BUSINESS HOURS; 5 PM AND 8AM,
WEEKENDS OR HOLIDAYS**

Plumbing – 720-498-9528 / Electrical – 303-435-2962 / Heat & AC – 303-688-4487
Roofing – CalAtlantic 720-416-7712 and Lennar 720-505-6596
Appliances – CalAtlantic (Whirlpool) 800-952-2537 and Lennar (GE) 800-432-2737

**EMERGENCIES DURING REGULAR BUSINESS HOURS:
Monday through Friday between the hours of 8 AM and 5 PM**

1-800-509-4979

If you have a sprinkler issue it is only an emergency if flooding your home, in which case call the Plumbing emergency number. Otherwise it is a Customer Care matter. Note that there is a shut off for the irrigation line on your water tree.